

# FAQs

**When submitting your own photo or image, there are a few things to keep in mind about whether the image file you have is an ideal candidate to create incredible art for your space:**

## **Do you own rights to the image or photo?**

Simply taking an image off the web and reproducing it often times can mean copyright infringement. Besides, taking an image straight off the web means low resolution images which cannot effectively be enlarged and produced into great artwork. Make sure you own the rights to the image or have permission from the author to reproduce it.

## **Did you take the image from a website (Facebook, Shutterfly, Snapfish, Kodak Gallery, etc.)?**

Websites downsize images to make them easier to load and display online. If you took the photo with your own camera, please send Móz the original file from the camera, before it was saved to any websites or photo-editing programs.

## **Did you take the photo with a smart phone?**

Sometimes, photos taken with a cell phone's camera are not high enough in quality to enlarge, but this is not always the case. If your phone prompts you to choose the image size when you save or send a photo, choose the largest option available (usually called original).

## **Did you scan a physical print?**

Scan your photo at 150-300 dpi (or ppi), full scale of final art. You can find this setting in your scanner's software program, under 'resolution.' You may have to go to advanced options or settings to find where to change the resolution. You can also take your photo to a local camera or copy shop and ask them to scan it at 150 dpi. Please provide highest resolution file possible in RGB color. In general, the greater the amount of detail in the image, the higher the resolution necessary for the final output.

## **Once I have an image in mind, what is the process?**

Moz will provide a digital rendering for your review and approval to show color and grain appearance – typically in about 2-3 days, keep in mind larger projects may require additional time. A physical sample can be provided - allow 8-10 business days. Once artwork is approved, standard product lead times apply. View our pdf download regarding Digital Printing Requirements or contact your sales representative for more information.

## **How can I send you my file?**

1. Please submit your artwork through the following link:

<https://www.hightail.com/u/mozdesigns>